



GENERAL TERMS AND CONDITIONS

With the *Student Formula* we accept bookings for stays up to 11 months, from 1st September to 31st July.

La Cordata s.c.s. undertakes to ensure the following services:
complete weekly cleaning of the room and bathroom;
bed lines change every 2 weeks;
daily cleaning of common areas from Monday to Friday;
cable tv subscription service;
operating expenses for common areas (detergents, cleaning sponges, salt, etc.).
all the utilities

The following services will be charged to the guests:
all consumption material (for ex. light bulbs, toilet paper, soap and detergents);
bath towels;
an induction cookware set;
kitchenware.

Each floor has a fully equipped kitchen available to students and a study room.

Upon arrival, guests will be asked to provide a valid ID card and sign the reservation form, the general terms and conditions, and the Facility Regulations.

Guests' stay cannot exceed the maximum period set out under the relevant Regional Law (regional reference).

By entering Zumbini 6 accommodation complex, guests implicitly declare to accept its objectives and to adapt to the rules laid down in the Regulations, and to the General Terms and Conditions, in compliance with the Facility social purposes.

The management reserves the right to assign the rooms and make room changes during the year.

DOWN PAYMENT, CANCELLATION POLICY AND WITHDRAWAL

Upon confirmation of the booking (booking number assignment), the Guest will be requested to make a down payment of two eleventh of the total cost of the stay, by bank transfer or credit card within 7 working days of the booking confirmation date. In case of non-remittance of the down payment according to the terms and conditions set forth herein, the booking shall be considered cancelled.

In case the reservation is not cancelled within 30 days of the arrival date, the down payment shall be retained as a penalty fee.

The down payment shall be refunded upon settlement of the last three-month stay. In the event of withdrawal prior to the agreed date, the down payment shall be retained as penalty fee.

Should the guest leave earlier than agreed, the amount already paid for the ongoing stay will not be refunded under any circumstances, subject to the cancellation conditions already in force before the beginning of the Guest's stay, as set out and regulated above.

BALANCE

The balance of the first rate (4 months) and the payment of the security deposit shall be done by checking in by cash or credit card (no American Express).

The balance of the second rate (3 months) shall be done within and not later than 01/01/2021.

The balance of the third rate (4 months) - deducted from the dawn payment amount) shall be done within and not later than 01/04/2021.

ROOM INVENTORY & CONDITION FORM AND DAMAGE ASSESSMENT - STUDENT Formula

Upon check-in, Guests will be asked to complete a "Room Inventory & Condition form" and to undersign it for acknowledgement and acceptance of the room furniture and condition.

A week before check-out and one day before leaving, the room and furniture will be inspected for damages and if any are found, the security deposit will be retained up to an amount equal to the repair costs, without prejudice to any further damage.

Please, read the Down Payment section carefully for more details.

RESCISSION OF THE CONTRACT

In addition to the non-fulfilment cases provided for by Law (legal sources), the following guest conducts are to be regarded as serious infringements and may lead to the *ipso jure* rescission of the contract:

- I. repeated infringements of the Facility Regulations;
- II. non-payment or partial payment on the due dates agreed upon;
- III. serious damages caused by the Guest to the Facility.

We reserve the right to claim compensation for any damages or loss suffered.



LACORDATA
ACCOMMODATION

Dormire e vivere Milano

Via Bonaventura Zumbini 6
20143 Milano
T. 02 3655 6600
info@zumbini6.com

FAULTS AND MALFUNCTIONS REPORT

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

RESIDENCE RULES & REGULATIONS

Upon arrival, Guests will be provided with the Residence Rules & Regulations (also displayed in some common areas), which they shall undersign for acknowledgement and acceptance.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.

INSURANCE

La Cordata s.c.s is covered by a Third Party Liability (R.C:T) Insurance Policy taken out with Vittoria Assicurazioni, no. 800.014.0000901758 with a maximum coverage of € 3,000,000.00.

THEFT AND LOSS

La Cordata s.c.s. declines any responsibility in case of theft and/or loss.

NOTICES AND/OR COMPLAINTS

Any notices and/or complaints raised by the Guest must be directed to the person responsible for the Facility Management.

TOURIST TAX

Milan, like many other cities in Italy and in the world, has introduced a Tourist Tax for tourists and visitors as of 1st September 2012 (*Town Council resolution no. 19 of 11th June 2012*).

The tourist tax amount to stay in Zumbini 6 is Euro 3.00/night per person (up to a maximum of Euro 42.00 per person).

Minors under the age of 18, students under 26 enrolled in one of the universities in Milan, people with disabilities and their accompanying person are exempt from payment.

The proceeds of the Tourist Tax will finance interventions to preserve the cultural and historical heritage of the city and improve the services offered to tourists.

FINAL PROVISIONS

All guests shall read and acknowledge these General Terms and Conditions and undertake to meet the obligations and clauses included herein.

According to artt. 1341 e 1342 c.c. The parties subscribe to the following clauses specifically, claiming to have read and including the contents of the same:

SECURITY DEPOSIT

The Guest shall pay a € 600.00 security deposit, to ensure compensation for any damages suffered.

The security deposit will be returned upon check-out, less any repair expenses for any damages caused by the guest.

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