



LACORDATA
ACCOMMODATION

Dormire e vivere Milano

Via Bonaventura Zumbini 6
20143 Milano
T. 02 3655 6600
info@zumbini6.com

GENERAL TERMS AND CONDITIONS

STAY AND SERVICES

The Facility offers single, twin, triple, and quadruple rooms. All rooms have ensuite bathroom, refrigerator and TV.

For the residence formula we accept monthly renewable bookings.

Within fifteen days before the expiration of the contract (which will be signed upon check in) you can request availability and renewal. No right to automatic renewal is guaranteed.

The rooms are fast cleaned every day and deep cleaned (with fresh sheets and towels) once a week.

On each floor there is an equipped kitchen, that can be used by the guests.

Each guest can connect to the internet free of charge with their personal device directly from your room through the Wi-Fi connection that covers the entire structure.

In the building you will also find a laundry with washing machines and dryers.

On each floor there are snack corners with vending machines for hot / cold drinks and snacks.

Upon arrival, guests will be asked to provide a valid ID card and sign the reservation form, the general terms and conditions, and the Facility Regulations.

Guests' stay cannot exceed the maximum period set out under the relevant Regional Law (regional reference).

By entering Zumbini 6 accommodation complex, guests implicitly declare to accept its objectives and to adapt to the rules laid down in the Regulations, and to the General Terms and Conditions, in compliance with the Facility social purposes.

ROOM INVENTORY & CONDITION FORM AND DAMAGE ASSESSMENT

Upon check-in, Guests will be asked to complete a "Room Inventory & Condition form" and to undersign it for acknowledgement and acceptance of the room furniture and condition.

A week before check-out and one day before leaving, the room and furniture will be inspected for damages and if any are found, the security deposit will be retained up to an amount equal to the repair costs, without prejudice to any further damage.

Please, read the Down Payment section carefully for more details.

RESCISSION OF THE CONTRACT

In addition to the non-fulfilment cases provided for by Law (legal sources), the following guest conducts are to be regarded as serious infringements and may lead to the *ipso jure* rescission of the contract:

- 1) repeated infringements of the Facility Regulations;
- 2) non-payment or partial payment on the due dates agreed upon;
- 3) serious damages caused by the Guest to the Facility.

We reserve the right to claim compensation for any damages or loss suffered.

FAULTS AND MALFUNCTIONS REPORT

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

RESIDENCE RULES & REGULATIONS

Upon arrival, Guests will be provided with the Residence Rules & Regulations (also displayed in some common areas), which they shall undersign for acknowledgement and acceptance.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.

INSURANCE

La Cordata s.c.s is covered by a Third Party Liability (R.C:T) Insurance Policy taken out with Vittoria Assicurazioni, no. 800.014.0000901758 with a maximum coverage of € 3,000,000.00.

THEFT AND LOSS

La Cordata s.c.s. declines any responsibility in case of theft and/or loss.

NOTICES AND/OR COMPLAINTS

Any notices and/or complaints raised by the Guest must be directed to the person responsible for the Facility Management.



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TOURIST TAX

Milan, like many other cities in Italy and in the world, has introduced a Tourist Tax for tourists and visitors as of 1st September 2012 (*Town Council resolution no. 19 of 11th June 2012*).

The tourist tax amount to stay in Zumbini 6 is Euro 3.00/night per person (up to a maximum of Euro 42.00 per person).

Minors under the age of 18, students under 26 enrolled in one of the universities in Milan, people with disabilities and their accompanying person are exempt from payment.

The proceeds of the Tourist Tax will finance interventions to preserve the cultural and historical heritage of the city and improve the services offered to tourists.

FINAL PROVISIONS

All guests shall read and acknowledge these General Terms and Conditions and undertake to meet the obligations and clauses included herein.

According to art.1341 and 1342 c.c. the parties subscribe the following clauses specifically, stating that they have read and understood the contents of the same:

SECURITY DEPOSIT

The security deposit will be returned upon check-out, less any repair expenses for any damages caused by the guest.

DOWN PAYMENT, CANCELLATION POLICY AND WITHDRAWAL

Upon booking confirmation (assignment booking number), a down payment will be required, up to 50% of the cost of the first month of stay, which must be done - through bank transfer or Credit Card - within 7 business days of our reservation confirmation.

In case of non-payment of the down payment, in the terms and in the mode indicated, the reservation will be considered as canceled.

In case of cancellation of the reservation after 15 days before arrival, the down payment will be retained as a penalty.

In addition to the security deposit, you will be required to pay the amount of the difference between the down payment and the first month of stay.

15 days before departure the guest who wishes to continue the stay at Zumbini 6 will have to pay a down payment equal to no more than 50% of the cost of the following month, down payment that will be deducted from the balance of the corresponding month.

In case of cancellation of the reservation later than 15 days before the stay renewal, the down payment will be retained as a penalty.

Should the guest leave earlier than agreed, the amount already paid for the ongoing stay will not be refunded under any circumstances, subject to the cancellation conditions already in force before the beginning of the Guest's stay, as set out and regulated above.

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