



# LACORDATA ACCOMMODATION

Dormire e vivere Milano

Via Bonaventura Zumbini 6  
20143 Milano  
T. 02 3655 6600  
info@zumbini6.com

## GENERAL TERMS AND CONDITIONS

### STAY AND SERVICES

The Facility offers single, double/twin, triple, and quadruple rooms. All rooms have ensuite bathroom, refrigerator and TV.

### HOTEL Formula

The Hotel Formula offers short stays of up to 7 nights.

The rooms are fast cleaned every day and deep cleaned (with fresh sheets and towels) once a week.

On each floor there is an equipped kitchen, that can be used by the guests.

Each guest has the ability to connect to the internet free of charge with their personal device directly from your room through the Wi-Fi connection that covers the entire structure.

In the building you will also find a laundry with washing machines and dryers.

On each floor there are snack corners with vending machines for hot / cold drinks and snacks.

Upon arrival, guests will be asked to provide a valid ID card and sign the reservation form, the general terms and conditions, and the Facility Regulations.

Guests' stay cannot exceed the maximum period set out under the relevant Regional Law (regional reference).

By entering Zumbini 6 accommodation complex, guests implicitly declare to accept its objectives and to adapt to the rules laid down in the Regulations, and to the General Terms and Conditions, in compliance with the Facility social purposes.

### RESCISSION OF THE CONTRACT

In addition to the non-fulfilment cases provided for by Law (legal sources), the following guest conducts are to be regarded as serious infringements and may lead to the *ipso jure* rescission of the contract:

- 1) repeated infringements of the Facility Regulations;
- 2) non-payment or partial payment on the due dates agreed upon;
- 3) serious damages caused by the Guest to the Facility.

We reserve the right to claim compensation for any damages or loss suffered.

### FAULTS AND MALFUNCTIONS REPORT

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

### RESIDENCE RULES & REGULATIONS

The regulation is displayed in the building itself, with particular reference to the rules of conduct to contain the spread of the Corona virus.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.

### INSURANCE

La Cordata s.c.s is covered by a Third Party Liability (R.C:T) Insurance Policy taken out with Vittoria Assicurazioni, no. 800.014.0000901758 with a maximum coverage of € 3,000,000.00.

### THEFT AND LOSS

La Cordata s.c.s. declines any responsibility in case of theft and/or loss.

### NOTICES AND/OR COMPLAINTS

Any notices and/or complaints raised by the Guest must be directed to the person responsible for the Facility Management.

### TOURIST TAX

Milan, like many other cities in Italy and in the world, has introduced a Tourist Tax for tourists and visitors as of 1<sup>st</sup> September 2012 (*Town Council resolution no. 19 of 11<sup>th</sup> June 2012*).

The tourist tax amount to stay in Zumbini 6 is Euro 3.00/night per person (up to a maximum of Euro 42.00 per person).

Minors under the age of 18, students under 26 enrolled in one of the universities in Milan, people with disabilities and their accompanying person are exempt from payment.

The proceeds of the Tourist Tax will finance interventions to preserve the cultural and historical heritage of the city and improve the services offered to tourists.

### FINAL PROVISIONS

All guests shall read and acknowledge these General Terms and Conditions and undertake to meet the obligations and clauses included herein.



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According to art. 1341 and 1342 c.c. the parties subscribe the following clauses specifically, stating that they have read and understood the contents of the same:

#### **SECURITY DEPOSIT**

The security deposit will be returned upon check-out, less any repair expenses for any damages caused by the guest.

#### **DOWN PAYMENT, CANCELLATION POLICY AND WITHDRAWAL**

Upon booking confirmation (booking number assignment), for reservations up to Euro 200,00 credit card details will be required to guarantee the reservation made. For reservations over Euro 200,00, the Facility will require a down equal to the amount due for the first night for all reserved rooms.

In case of total cancellation or partial change we request to be notified with an advance of at least 48 hours from the day of arrival; otherwise, the amount of the first night, of all the rooms booked, will be kept as a penalty.

Refund can be requested upon to maximum 2 nights, only if asked within h.14.00 of the day after the arrival.

#### **RESCISSION OF THE CONTRACT**

In addition to the non-fulfilment cases provided for by Law (legal sources), the following guest conducts are to be regarded as serious infringements and may lead to the *ipso jure* rescission of the contract:

- 1) repeated infringements of the Facility Regulations;
- 2) non-payment or partial payment on the due dates agreed upon;
- 3) serious damages caused by the Guest to the Facility.

We reserve the right to claim compensation for any damages or loss suffered.

#### **FAULTS AND MALFUNCTIONS REPORT**

The Guest shall immediately report any faults or malfunctions to the Reception to enable prompt technical intervention.

#### **RESIDENCE RULES & REGULATIONS**

Upon arrival, Guests will be provided with the Residence Rules & Regulations (also displayed in some common areas), which they shall undersign for acknowledgement and acceptance.

For safety and maintenance reasons, the Management has a second key to the rooms and, in case of need or emergency, the Facility staff will enter the rooms to safeguard guests' safety and prevent any further damage.